

953 Hemlock Hills Dr. Apt B  
Akron, OH 44313  
(330)661-2172  
russtrs12@yahoo.com

# Ronald Snyder

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## SKILLS

I have been in the restaurant business for over 20 years. I have experience in fast food, partial service, and full service restaurants. This has given me great customer service skills. I have worked for 6 years in an office as a title examiner and office manager. This has given my many skills with Office Word, Excel, and Access. I am also about halfway through the Veterinary Technician program at Ross College in North Canton.

## EXPERIENCE

### **Burntwood Tavern, Akron Ohio** – *FOH Manager*

March 2022 – June 2023

- Taking orders and Taking Money, Getting the orders out
- Cleaning and Stocking at a Busy Restaurant
- Cooking and Grilling Food at a full service Restaurant
- Counting all drawers and doing system shut down and restart
- Running a shift and making sure everyone stays on task

### **Miller Examining, Akron Ohio** – *Jr. Title Examiner*

June 2013 – August 2018

- Helped with the management of a small office
- Did filing and setting up jobs from clients to research in office or at the county records roo
- Ran searches on court cases in civil, and bankruptcy courts. Checked and filed documents for deeds, mortgages, and releases.
- Did in office searches for newer properties and used computer for Word, Excel, and Accent.

### **Applebees, Monaca PA**– *Server*

June 2011 – April 2014

- Used my customer service skills to wait on and serve customers in a full service restaurant
- Kept my own bank and did all of my own transactions
- Did light cleaning and kept my area and the server areas clean and organized

### **Macaroni Grill, Colorado Springs, CO- Head Server**

March 2005 - May 2010

- Used customer service skills to serve and wait on guests in a full service setting
- Helped manage the other servers and take their money and turn in all to a manager.

### **King Soopers, Colorado Springs, CO- Head Clerk**

March 2003 - September 2005

- Ran the front end of a grocery store checking and jumping in to bag when I could.
- Managed all the checkers and courtesy clerks made sure they were in the right areas to cover breaks
- Did all in store accounting in the cash room counting tills and making sure everything matched for the day.

### **Ruby Tuesday, Colorado Springs, CO- Assistant Manager**

June 1999 - February 2003

- Ran all aspects of a busy full service restaurant. Was trained in every job of the restaurant and proficient in each
- Wrote the schedule for the servers, hosts, and bartenders.
- Collected all money from servers and finished paperwork for the store every night.

### **Western Sizzlin, Colorado Springs, CO- Assistant Manager**

03/1993 - 05/1999

- Ran all aspects of a busy partial service restaurant. Was trained in every job, including grill, prep, and fry cook
- Trained in every job for the buffet including prep and Hot cooking
- Was in charge of scheduling for all of the servers, cashiers, and buffet crew

## **EDUCATION**

### **Ross College, North Canton, Ohio- Associates Degree for Veterinary Technician**

January 2019 - 2022

GPA 3.9